

## **Dona Guffey**

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**From:** Jonathan Williams  
**Sent:** Tuesday, January 29, 2019 8:05 AM  
**To:** 36102-25611125@requests.muckrock.com  
**Cc:** Dona Guffey; Annalisa Queen; Mardi Fair  
**Subject:** Re: South Carolina Public Records Law Request: Consumer complaints about certain companies/products

We are in receipt of your FOIA request. I want to apologize for the delay. Due to a problem with our email system, we received your FOIA request yesterday (1/28/19). We will work to provide you a response as soon as possible. If you have any questions regarding your request, please contact me.

Sent from my iPad

Jonathan B. Williams

Assistant Deputy Attorney General

Legal Services Division

Office of the Attorney General

P.O. Box 11549

Columbia, SC 29211

Office: (803) 734-7208

Fax: (803) 734-7208

**From:** [36102-25611125@requests.muckrock.com](mailto:36102-25611125@requests.muckrock.com) [mailto:[36102-25611125@requests.muckrock.com](mailto:36102-25611125@requests.muckrock.com)]

**Sent:** Friday, January 18, 2019 5:00 AM

**To:** SCAG Media

**Subject:** RE: South Carolina Public Records Law Request: Consumer complaints about certain companies/products

Office of the Attorney General - South Carolina  
South Carolina Public Records Law Office  
P.O. Box 11549  
Columbia, SC 29211

January 18, 2019

This is a follow up to a previous request:

To Whom It May Concern:

I wanted to follow up on the following South Carolina Public Records Law request, copied below, and originally submitted on April 12, 2017. Please let me know when I can expect to receive a response.

Thanks for your help, and let me know if further clarification is needed.

Filed via [MuckRock.com](http://MuckRock.com)

E-mail (Preferred): [36102-25611125@requests.muckrock.com](mailto:36102-25611125@requests.muckrock.com)

Upload documents directly: [https://www.muckrock.com/accounts/agency\\_login/office-of-the-attorney-general-south-carolina-4913/consumer-complaints-about-certain-companiesproducts-36102/?uuid-login=5b00c0e9-e8b5-4d0c-9c07-c497b8091d6d&email=media%40scag.gov#agency-reply](https://www.muckrock.com/accounts/agency_login/office-of-the-attorney-general-south-carolina-4913/consumer-complaints-about-certain-companiesproducts-36102/?uuid-login=5b00c0e9-e8b5-4d0c-9c07-c497b8091d6d&email=media%40scag.gov#agency-reply)

Is this email coming to the wrong contact? Something else wrong? Use the above link to let us know.

For mailed responses, please address (see note):

MuckRock News  
DEPT MR 36102  
411A Highland Ave  
Somerville, MA 02144-2516

PLEASE NOTE: This request is not filed by a MuckRock staff member, but is being sent through MuckRock by the above in order to better track, share, and manage public records requests. Also note that improperly addressed (i.e., with the requester's name rather than "MuckRock News" and the department number) requests might be returned as undeliverable.

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On Dec. 14, 2017:

To Whom It May Concern:

Pursuant to the South Carolina Freedom of Information Act, I hereby request the following records:

The full text and metadata (i.e. filing date and unique requester line, though not necessarily personal consumer information) of any and all complaints to your office about the following companies or products between January 1, 2015 to April 12, 2017. Companies:

FleetCor, Fuelman, Universal Premium Fleet Card, BP Business Solutions Fuel Card, BP Business Solutions MasterCard, Chevron Texaco Business Mastercard, Chevron Texaco Universal Card, Chevron and Texaco Diesel Advantage Card, NexTraq, and Comdata.

The requested documents will be made available to the general public, and this request is not being made for commercial purposes. The requester is a journalist working for a periodical accredited by the U.S. Congress.

If you intend to acknowledge receipt of this request, please do so via the same means used to communicate this request to you. (For instance, a reply to the original email.) We would prefer that any questions about the request be asked via the same communication method. However, if you need to explain or ask something complicated, you may call us at 202-813-1032, extension 120. I will memorialize phone conversations via email afterward.

In the event that there are fees, please inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically--by e-mail attachment, or if the response is too large, direct download link or mailed CD-ROM.

If mailing a CD, please alert us of this fact via reply email (so we know to wait on the post), and send the CD to:

c/o Brandon Smith  
The Capitol Forum  
1233 20th St NW #301  
Washington, DC 20036

Thank you in advance for your anticipated cooperation in this matter. I would request your response within 15 business days, as the statute requires.

Sincerely,

Brandon Smith  
Correspondent  
The Capitol Forum

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On April 12, 2017:  
To Whom It May Concern:

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The full text and metadata (i.e. filing date and unique requester line, though not necessarily personal consumer information) of any and all complaints to your office about the following companies or products between January 1, 2015 to April 12, 2017. Companies:

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Sincerely,

Brandon Smith  
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